

< Back

## USPS.com Tracking Updates

### Solution

The USPS Tracking® (formerly “Track & Confirm”) page of USPS.com had been updated with a new look and feel to provide additional information for customers to locate their item. A more recent update is information, which will appear when appropriate, on the Projected (or Expected Delivery Window (ExDW). This window is a 1-2 hour slot of time when you can expect your package to arrive.

Tracking information also includes an easy to read the progress bar to let customers know the status of their package at a quick glance:



**PRE-SHIPMENT** displays when information about the package has been provided to the Postal Service but the package has not yet been processed through the USPS network.



**ACCEPTED** displays when an item has been physically tendered to the Postal Service

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- Site Index
- FAQs

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- National Postal Museum
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